



Rainbow Club Poolside Code of Conduct

For Members

- Use kind and polite words.
- Be friendly and respect others.
- Listen to your teacher and follow instructions.
- Keep your hands and feet to yourself.
- Let your teacher or parent know if you are feeling upset.

For Parents/Carers

- Help your child follow these rules.
- Stay close by and always keep a watchful eye on your child.
- Speak kindly and respectfully to teachers, children and other parents.
- Please assist your child's teacher, if you have been asked to help.
- Out of respect and privacy of our teachers/families and members of the public, photography and filming is not permitted without consent.
- Keep disruption of lessons to a minimum for both your child and for other children.
- Need to speak to someone about your child? Please talk to your lead teacher before lessons start or to your Club's Development Manager outside lesson times.

If a Member Needs Help

- If a member is having difficulty, their teacher may ask their parent to help.
- If a member becomes very upset, a different teacher may take over.
- If this does not help, the member will take a short 5-minute break with their parent, before resuming their lesson.
- If the member continues to be upset, their lesson will stop for that day.

We want everyone to feel happy, safe, and included. Thank you for your support!